**MAMMOTH STRENGTH CLUB QUALITY ASSURANCE POLICY**

**1. INTRODUCTION**

At Mammoth Strength Club, we are dedicated to delivering high-quality training and events within the field of Strongman and powerlifting. This Quality Assurance Policy outlines our commitment to maintaining and continually improving the quality of our services in alignment with the standards set by the Chartered Institute for the Management of Sport and Physical Activity (CIMSPA).

**2. OBJECTIVES**

Our primary objectives under this Quality Assurance Policy are:

* To consistently deliver training and events that meet or exceed CIMSPA standards.
* To continually improve our offerings through regular evaluation and feedback.
* To ensure that our coaching and events adhere to industry best practices and the latest developments in the field of strength sports.

**3. COMPLIANCE WITH CIMSPA STANDARDS**

Mammoth Strength Club is committed to aligning our coaching courses and events with CIMSPA standards. We acknowledge the importance of adhering to industry-recognized guidelines to ensure that our programs contribute to the professionalization and standardization of Strongman coaching.

**4. QUALITY PLANNING**

We will establish and maintain a quality planning process that includes:

* Identification of CIMSPA standards relevant to our coaching courses and events.
* Setting clear objectives for the quality of our services in line with CIMSPA criteria.
* Development of comprehensive plans to achieve and maintain compliance with CIMSPA standards.

**5. CONTINUAL IMPROVEMENT**

Mammoth Strength Club is dedicated to the continual improvement of our coaching courses and events. We will:

* Regularly review and assess the effectiveness of our training programs against CIMSPA standards.
* Seek feedback from participants, instructors, and relevant stakeholders to identify areas for improvement.
* Implement corrective actions and enhancements to address identified areas for improvement.

**6. QUALITY MONITORING AND ASSESSMENT**

To ensure the ongoing quality of our coaching courses and events, we will:

* Establish a robust system for monitoring and assessing the delivery and outcomes of our programs.
* Conduct regular internal audits to verify compliance with CIMSPA standards.
* Utilize participant feedback, assessments, and performance metrics to evaluate and refine our offerings.

**7. STAFF TRAINING AND DEVELOPMENT**

Mammoth Strength Club recognizes that the competence and expertise of our staff are crucial to maintaining high-quality services. We will:

* Provide regular training to our coaching staff to keep them informed about CIMSPA standards and industry best practices.
* Encourage and support the ongoing professional development of our staff to ensure they remain at the forefront of strength sports coaching.

**8. PARTICIPANT SUPPORT AND SATISFACTION**

Ensuring participant satisfaction is paramount to our quality assurance efforts. We will:

* Establish mechanisms for gathering participant feedback and assess their overall satisfaction with our coaching courses and events.
* Use participant feedback to make informed decisions on program enhancements and improvements.

**9. DOCUMENTATION AND RECORD KEEPING**

Mammoth Strength Club will maintain comprehensive documentation to demonstrate our commitment to quality assurance. This includes:

* Records of staff training and development activities.
* Documentation of internal audits and assessments.
* Participant feedback and satisfaction records.

**10. REVIEW AND ADAPTATION**

This Quality Assurance Policy will be regularly reviewed to ensure its ongoing relevance and effectiveness. We are committed to adapting our processes and procedures in response to changes in CIMSPA standards, industry best practices, and participant needs.

By adhering to the principles outlined in this Quality Assurance Policy, Mammoth Strength Club aims to not only meet but exceed CIMSPA standards, providing participants with a high-quality and professional learning experience in the field of Strongman coaching.

* Version 1
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* Publication dates 30/04/24
* Review dates